

VSS Error: 0x800423f3 - Selected writer 'WMI Writer' is in failed state!

Error

0x800423f3 - Selected writer 'WMI Writer' is in failed state!

Description

This VSS error is produced by a fault or corruption in the Windows Management Instrumentation repository. The error can also be identified by the following VSS state value: Status: 9 (VSS_WS_FAILED_AT_FREEZE)

Solution

Follow these steps to resolve this VSS issue:

- Start the computer and press f8 on boot up and select 'Safe Mode without networking'.
 - Go to (Start > All Programs > Accessories) and select 'Command prompt'
 - Type "net stop winmgmt" without quotes and press enter to make certain the WindowsManagementInstrumentation (WMI) service is not running.
 - In the start menu click 'computer' on the right hand side. Go to the windows\system32\WBEM\ folder and rename the Repository folder to something else like OLDRepository (right click and choose 'Rename Folder'.
 - Reboot and restart as normal.
 - Go to (Start > All Programs > Accessories) and select 'Command prompt'
 - Type 'net stop winmgmt' (without quotes) and press enter to stop the wmi service.
 - Type 'winmgmt /resetRepository' (without quotes) press enter and restart the system.
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Search terms:

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