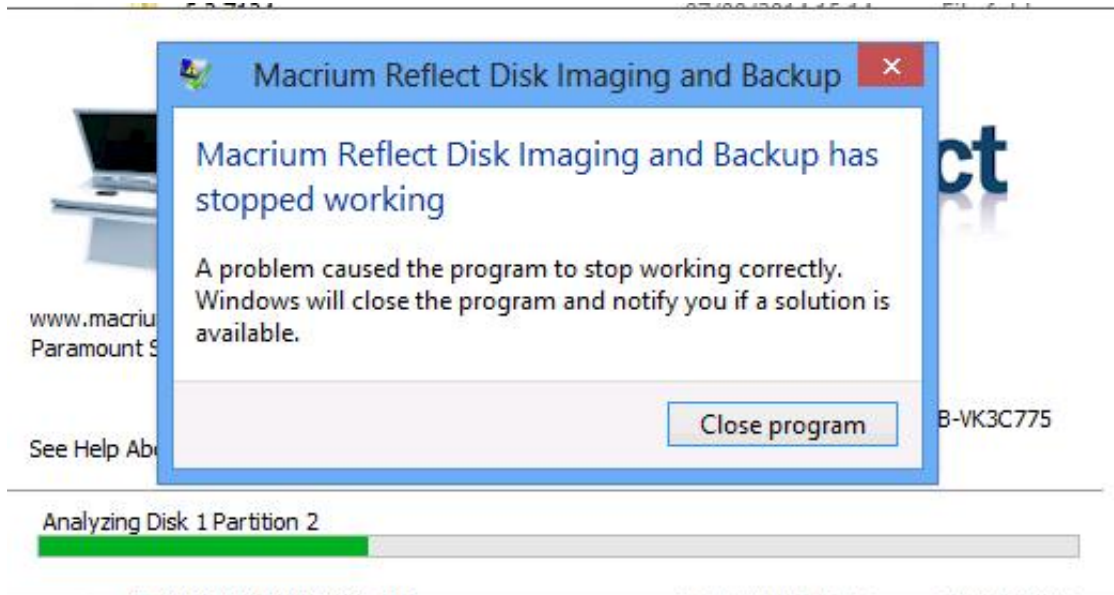


Macrium Reflect crashes if PretonSaver application is running

When running Macrium Reflect v5.3 you may see the following application crash event if **PretonSaver** ink saving application is installed and running on your system:



The **PretonSaver** application uses hook technology to intercept operations between the operating system and the processes running on the machine.

To correct this problem right click on the **PretonSaver** icon on the Windows TaskBar and select 'Exit' or uninstall **PretonSaver** from your system.

More information on PretonSaver can be found here: <http://www.preton.com/>

Macrium KB

<https://kb.macrium.com/KnowledgebaseArticle50231.aspx>